## **Cancellation right**

Withdrawal 1

# Cancellation for the exercise of your right to withdraw from contracts of sale of goods

Right of withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the last good.

To exercise the right of withdrawal, you must inform us (FOLTER REC. / Triple Six Concerts, Rudolf Schwarz Str. 26a, 10407 Berlin / Germany, Tel: +49 (0)30 / 63967700, E-Mail: order@folter666shop.de) of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post or e-mail). You may use the attached model withdrawal form, but it is not obligatory.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

#### Effects of withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest.

You shall send back the goods or hand them over to us without undue delay and in any event not later than 14 days from the day on which you communicate your withdrawal from this contract to us. The deadline is met if you send back the goods before the period of 14 days has expired.

You will have to bear the direct cost of returning the goods. You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics and functioning of the goods.

### Your right to cancel will not be agreed in the following situations:

- -on returns of sealed audio- or video (e.g. CDs, LPs, DVDs) or software (e.g. games), if you have already unsealed the packaging;
- -on a sale of tickets for events of any kind (e.g. concerts and festivals). These are non- refundable.
- -on an order for personalized items, or products that have been manufactured according to your specifications.
- -on sealed goods, which are not applicable for a return for reasons of health and safety or hygiene, in the situation where the sealing has been removed (e.g. piercings, contact lenses)

#### Model withdrawal form

You can use the following form for your order cancellation or write your own letter to cancel, or, as specified in the terms, you can return the goods without comment within the return period.

To:
FOLTER REC. / Triple Six Concerts
Rudolf Schwarz Str. 26a
10407 Berlin / Ger
Tel: +49 (0)30 / 63967700
E-Mail: order@folter666shop.de

I/We (\*) hereby give notice that I/We (\*) withdraw from my/our (\*) contract of sale of the following goods (\*)/for the provision of the following service (\*)

Ordered on (*)/received on (*)	
Name of consumer(s)	
Address of consumer(s)	
Signature of consumer(s) (only if this form is notified on paper)	
Date	
(*) Delete as appropriate.	